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Jeff Davis
Mill Hardware
46 Alpha Park
Cleveland, Ohio 44143

June 10, 2003

Dear Jeff and Larry

As Regional Facilities Manager for MRG Corporation, I would like to thank you for your excellence in service and assistance over the last 20+ years. My business relationship with you over 20 years ago when I was a service tech with Ponderosa and has continued thru the present.

You have never failed to provide me with needed parts and you have always been able to perform magic in those "need it yesterday" situations.

I look forward to our continued relationship and please feel free to share my comments with your current and prospective customers.

Sincerely,

Rick Slayback